Policy & Procedure

Consider each of these operational policies. Have you read them? Do you know where to find them? How does each one benefit staff? How does each one benefit customers?

Values into service culture				
Policy	Find it?	Read it?	Benefit staff	Benefit customers
Health & safety				
Safeguarding children & vulnerable adults				
Data protection /GDPR				
Equality & diversity				
Annual Leave				
Grievance				
Whistleblowing				
Social media				
Code of conduct				
Use of IT				
Complaints policy				