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Chapter 1 - Redefine Failure

Failure
1. Where have we 'failed'?
2. Where do we model redefining 'failure?
3. Where do we reinforce the wrong message?

Practical Steps

Take something that as a team you 'failed' at recently and review using these 4 steps?
RAG (Red, Amber, Green) how you use them.
- **Red – Not performing well**
- **Amber – performance is mixed**
- **Green – a good, strong performance**

Practical Step	RAG	How I can develop
Review – say what you see/what happened		
Analyse – WWW, EBI		
Identify key thing that needs to change (to have best impact)		
Work with others to have this as the focus		