

## Chapter 1 - Redefine Failure

### Failure

1. Where have I 'failed'?

2. What thoughts do I have about that 'failure'?

3. In what ways is that helpful/unhelpful?

4. What did I learn from it?

A RAG review is reviewing how you perform using a simple traffic light colour system of Red, Amber and Green.

**Red** – Not performing well

**Amber** – performance is mixed

**Green** – a good, strong performance

On the next page you will be asked to use this approach to reflect on your use of the 7 steps.

## Chapter 1 - Redefine Failure

### 7 Practical Steps

If something goes wrong, how do I use these 7 steps? RAG (Red, Amber, Green) how you use them.

Practical Step	RAG	How I can develop
Give yourself a bit of time		
Get perspective		
Get support		
Review – say what you see/what happened		
Analyse – WWW, EBI		
Identify key thing that needs to change (to have best impact)		
Work with others to have this as the focus		

### Next Steps

What works well for me? (WWW)	What could be 'even better if' I changed? (EBI)